

Computer Efficacy Scale

Read the following questions and select the answer that corresponds with your perception. Do not be concerned if some of the items appear similar. Please use the scale below to rate the degree to which each statement applies to you.

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	3	4	5

- _____ 1. I make mistakes when I use the computer.
- _____ 2. Using my computer is easy.
- _____ 3. Everyone else knows what they are doing on the computer, but not me.
- _____ 4. I am good with computers.
- _____ 5. I understand how my computer works.
- _____ 6. I feel stupid using my computer.
- _____ 7. I just don't understand my computer.
- _____ 8. When something goes wrong with my computer, I can always fix.
- _____ 9. I know less about computers than most people.
- _____ 10. I know I am good on the computer.

Source:

Wrench, J. S., & Punyanunt-Carter, N. M. (2007). The relationship between computer-mediated-communication competence, apprehension, self-efficacy, perceived confidence, and social presence. *Southern Journal of Communication*, 72, 355-378.